


instructions for returning goods

please follow these instructions:

You can return the goods within 30 days without giving a reason. Returned goods must be unused, in their original condition, with all tags, in their original packaging and must not show signs of wear and tear or use. We do not exchange goods. You can place a new order and return the unwanted goods to us. We will send the money to your account within 14 days of receipt of the shipment.



SCAN THE QR CODE BELOW OR GO DIRECTLY TO THE STORE'S WEBSITE.

 filippo.pl/en/returns-and_replacements
(Subpage: return the product)



ENTER THE ORDER NUMBER TO BE RETURNED



FROM THE LIST SELECT THE PRODUCTS YOU WANT TO



PACK THE GOODS YOU WANT TO RETURN AS A PARCEL.
PLACE THE COMPLETED FORM, WHICH IS INCLUDED IN
THE PARCEL, IN THE PARCEL WITH YOUR ORDER.



RETURNED PRODUCTS MUST BE SHIPPED AT YOUR OWN
EXPENSE.



ENTER THE NO. OF THE GENERATED RETURN BELOW:



RETURN ADDRESS:

FILIPPO
Galaktyczna 32A
80-299 Gdańsk, POLAND



return form

withdrawal from the sales contract

ORDER NUMBER:

NAME AND SURNAME OF THE CUSTOMER:


CUSTOMER ADDRESS

CUSTOMER'S EMAIL:

BANK ACCOUNT NUMBER:

 If you have paid for the ordered goods on delivery and you have entered your bank account number in the bank account number field, the value of your order will be refunded to the bank account indicated.

RETURNED GOODS:

 Enter the name of the product you want to return.

NUMBER	NAME OF GOODS	PRICE
<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>



customer's signature

 The controller of your personal data is Adbut Adam Filipowicz, based in Gdańsk. To learn more about the rules under which we process your data and your rights in this regard, we recommend you read our privacy policy: <https://filippo.pl/en/privacy-and-cookie-notice>

RETURN - YOU HAVE 30 DAYS!

FILL IN THE RETURN FORM

Regardless of the method of return, include the completed form in the package with the returned products. You may send the returned products at your own expense.

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FILIPPO
Galaktyczna 32A
80-299 Gdańsk, POLAND

WAIT FOR YOUR REFUND

Your money will be refunded within 14 working days of receipt of the package in our warehouse. We will inform you by email about the receipt and processing of the refund.

Viac informácií: https://filippo.pl/en/returns-and_replacements

CUSTOMER SUPPORT:

tel: (+48) 58 300 00 75
e-mail: sklep@filippo.pl
More information: https://filippo.pl/en/returns-and_replacements